

RETURN & PRIVACY POLICY



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Our policy lasts 30 days. If 30 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange. For international shipments that are delivered after 30 days, our policy is extended for 10 days after your purchase has arrived. To meet the return deadline, the receipt of the return is decisive.

To be eligible for a return, your item must be unused, unwashed and in the same condition that you received it. It must also be in the original packaging. You can try the item on of course.

Several types of goods are exempt from being returned:

**** Gift cards***

To complete your return, please Send us a email → Veparapparel@gmail.com

Please do not send your purchase back to our depot without warning us before.

Refunds

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

Late or missing refunds

If you haven't received a refund yet, first check your bank account again. Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at veparapparel@gmail.com

Exchanges

We only replace items that are still available on this website. If your item is not available anymore you are able to get a different item from the same price category.

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your exchange. If you are approved, then your exchange will be processed, and a replacement will be sent out automatically within a certain amount of days.

Shipping

To return your product, you should submit a return request using our website Contact . After submitting your request you will be receiving further instructions and the address via email.

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable unless you did receive a wrong or defective item.

Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

If you are shipping an item over 80€ (EU) 120€ (WW), you should consider using a trackable shipping service or purchasing shipping insurance. It is the customers responsibility to return the item to our warehouse.